

**PSC No. 1 - WATER****COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****INITIAL EFFECTIVE DATE: OCTOBER 14, 2012**

Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

**LEAF NO.: 11****REVISION: 0****SUPERSEDING REVISION:**

day of receipt of the application, stating the information and/or documents that must be submitted in order for the application to be considered complete.

- .6 The Corporation shall not be obligated to provide short-term or seasonal service to an applicant who fails to post a lawfully required deposit.
- .7 The applicant must make separate applications for each meter or type of service for each residence, apartment, business, building or location for which water service is desired.
- .8 Non-residential applicants shall file with the Corporation a written application for service upon the form furnished by the Corporation for the class of serviced desired. The Corporation will request a 48-hour written notice before discontinuing service. If a written notice of discontinuance is not received by the Corporation, the customer will be liable for all bills for water used by others on the premises covered by their contract, until the meter is removed or reading arrangements have been fulfilled.
- .9 The Corporation will endeavor to assist applicants or customers in the selection of the Service Classification which may be most favorable to their requirements, but in no way does the Corporation make any warranty, express or implied, as to the rates, classifications or provisions favorable to future service to, or future requirements of, any applicant or customer.

**C. Denial of Application**

- .1 The Corporation will make reasonable efforts to immediately contact, either by telephone or in person, any applicant whose application is being denied.
- .2 The Corporation may not deny an application for service unless a written notice was either delivered personally to the applicant or sent to the applicant's current address or any alternative mailing address provided in the application, within three business days of receipt of the application for service. An application for service not denied within three business days of receipt is considered accepted.

Issued by: William M. Varley, President, 733 Sunrise Highway, Lynbrook, NY