

PSC No: 19 - Electricity  
Rochester Gas and Electric Corporation  
Initial Effective Date: December 1, 2012

Leaf No. 160.9  
Revision: 4  
Superseding Revision: 3

## GENERAL INFORMATION

### 11. GENERAL RETAIL ACCESS(Cont'd)

#### C. Customer Participation (Cont'd)

##### 11. Provider of Last Resort ("POLR"):

- (a) The Company will be the POLR for those customers: (i) for whom competition is not a viable option, (ii) who choose not to participate in retail access, (iii) who terminate their agreements with an ESCO and fail to designate a substitute ESCO, (iv) who are acting as a DC, or (v) who are impacted by an ESCO's discontinuance of service.
- (b) As a POLR, the Company will:
  - i. Accept customers, subject to Commission consumer protection rules, and provide related customer services;
  - ii. Obtain and deliver Electric Power Supply for such customers, consistent with the then-current NYISO Tariffs and retail tariffs; and
  - iii. Provide for any programs, as approved by the Commission to assist low-income customers.

#### D. ESCO/DC Participation:

##### 1. Eligibility Criteria:

To be eligible to participate in General Retail Access, an ESCO/DC must meet the requirements specified in the UBP Addendum.

##### 2. ESCO/DC Requirements:

- (a) ESCOs and DCs must sign and deliver to the Company an Operating Agreement.

- (b) Scheduling of Deliveries:

The ESCO and DC are responsible for meeting the scheduling requirements of the NYISO as specified in the NYISO Transmission Tariffs and any applicable NYISO operating manuals. Electric Power Supply is defined as the electricity required to meet the Customer's needs, including energy, Energy Losses, Unaccounted for Energy, Capacity, Capacity Reserves, Capacity Losses, Ancillary Services, NTAC. The ESCO shall provide a copy of all schedules required by the NYISO to the Company in accordance with the Company's Electric Supplier Manual.

It is the responsibility of the ESCO/DC to schedule enough Electric Power Supply to account for Energy Losses and UFE associated with their load on the Company's distribution system. All retail load will be categorized by the Company as primary or secondary load. Primary load applies to Customers taking service above 600 volts. Secondary load applies to Customers taking service at 600 volts or less. The Company will notify the ESCO of the category applicable to each Customer's load. The loss factors are:

Primary Load:	4.68%
Secondary Load:	6.48%

- (c) ESCOs must provide Home Energy Fair Practices Act (HEFPA) protections to residential customers, in compliance with the Commission's Order Relating to Implementation of Chapter 686 of the Laws of 2003 and Pro-Ration of Consolidated Bills, Case Nos. 99-M-0631 and 03-M-0017, issued June 20, 2003, together with the rules and regulations implementing the same, as may be revised, modified, amended, clarified, supplemented or superseded. Further information is available at the New York Public Service Commission's website (<http://www.dps.ny.gov/hefpa.htm>).

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