PSC NO: 2 - WATER COMPANY: NEW YORK AMERICAN WATER COMPANY, INC. INITIAL EFFECTIVE DATE: October 14, 2012 Issued in compliance with order in Case 12-W-0217 dated 08/17/2012 LEAF: 27 REVISION: 0 SUPERSEDING REVISION:

GENERAL INFORMATION

such an inspection performed by a professional engineer (or architect) licensed and registered in New York State who would certify the results of the inspection to the Company. Certification by non-company inspectors must be to the Company's satisfaction.

f) Water service may be discontinued by the Company for refusal to grant access for the aforementioned purposes, (i) where the Company has a reasonable basis to believe, from the nature or use of such premises, that a determination should be made as to the existence, non-existence or degree of contamination hazard or (ii) where the activities there are comparable or similar to those of typical establishments listed In the State Department of Health guidelines as requiring protective devices. However, the customer will not be subject to discontinuance if, upon the refusal to provide access, he provides a certification by a professional engineer (or architect) licensed and registered in New York State that a backflow prevention device that meets the requirements of the Company and the State Department of Health has been installed; or, in the alternative, the customer provides a certification by a professional engineer (or architect) licensed and registered in New York State that such device is unnecessary at the premises. Such certification must be to the satisfaction of the Company.

g) The Company may discontinue service to a customer's premises forthwith in the event of an actual or imminent contamination, pending its abatement, where such contamination threatens the health or safety of persons or the Company's water supply.

h) If the Company is aware of a hazardous condition that may affect the health and safety of consumers of its water, it will immediately make all reasonable efforts to contact affected parties.

Issued by: William M. Varley, President, 733 Sunrise Hwy., Lynbrook, NY 11563