

PSC NO: 2 - WATER  
COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.  
INITIAL EFFECTIVE DATE: October 14, 2012  
Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

LEAF: 32  
REVISION: 0  
SUPERSEDING REVISION:

### GENERAL INFORMATION

6. The Company undertakes to use reasonable care and diligence to provide a constant supply of water at a reasonable pressure to customers, but reserves the right, at any time, without notice if necessary to shut off the water in its mains for the purpose of making repairs or extensions, or for other purposes. The Company will, whenever possible, provide advance notice to those customers whose service will be discontinued. It is expressly agreed that the Company will not be liable for a deficiency or failure in the supply of water or the pressure thereof for any cause whatsoever, nor for any damage caused thereby, or by the bursting or breaking of any main or service pipe or any attachment to the Company's property. All applicants having boilers upon their premises depending upon the pressure in the Company's pipes to keep them supplied are cautioned against danger of collapse and all such damage shall be borne exclusively by the applicant.

7. In those cases where a customer-owned main or service is frozen the thawing shall be done at the expense of the customer. To avoid a recurrence of freezing, the Company may order an examination of the customer's service pipe or main, and if the same is not at a depth of four and one-half (4-1/2) feet as required, the Company reserves the right to require it to be so relocated before service is resumed.

### TERMINATION OF SERVICE - RESIDENTIAL

#### A) Termination of Service

1. Water service may be discontinued by the Company for any one of the following reasons as stated in Title 16 NYCRR Section 14.4, provided advance final notice has been given:
  - a. customer fails to pay any tariff charges that reflect service used during the preceding twelve (12) months, for which a written bill has been given.

Issued by: William M. Varley, President, 733 Sunrise Hwy., Lynbrook, NY 11563