

PSC NO: 2 - WATER  
COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.  
INITIAL EFFECTIVE DATE: October 14, 2012  
Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

LEAF: 33  
REVISION: 0  
SUPERSEDING REVISION:

### GENERAL INFORMATION

- b. customer fails to pay any tariff charges that reflect service used before the preceding twelve (12) months, for which a written bill has been given, in any of the following situations:
  - 1) there was a billing dispute during the preceding twelve (12) months.
  - 2) there was an excusable utility delay.
  - 3) the customer's culpable conduct caused or contributed to the delay in billing.
  - 4) the charges are necessary to adjust estimated bills.
- c. customer fails to pay amounts due under a payment agreement.
- d. customer fails to pay, or agree in writing to pay, equipment and installation charges relating to the initiation of service.
- e. customer fails to pay a required deposit as outlined in Section III.
- f. there is no customer and service is being provided through tampered equipment.
- g. there is no customer and the Company has provided advance written notice to the occupant, either by posting or mailing 10-30 days before disconnection stating:
  - 1) the Company intends to disconnect service unless the responsible party applies for service and is accepted as a customer.
  - 2) the location of the nearest Company business office where application can be made.

2. The Company will not terminate service for nonpayment of bills to any person it knows to be receiving public assistance, if payment for such service is to be made directly to the Company by the Department of Social Services or the local Social Services official.

Issued by: William M. Varley, President, 733 Sunrise Hwy., Lynbrook, NY 11563