

PSC NO: 2 - WATER  
COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.  
INITIAL EFFECTIVE DATE: October 14, 2012  
Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

LEAF: 41  
REVISION: 0  
SUPERSEDING REVISION:

## GENERAL INFORMATION

### I) Termination of Service to Two-Family Dwellings

1. If the Company knows that service is provided to a two-family dwelling, service will not be terminated unless the requirements of this section are complied with; provided, however, that where the Company knows that service is billed separately for each unit, this section does not apply. The Company will keep record of two-family dwellings.

2. The Company will not terminate services to a two-family dwelling unless it fulfills all requirements of this section and provides written notice to:

- a. the owner of the premises or the party to whom the last preceding bill was rendered; and
- b. the occupants of each unit.

3. The notice required by this subdivision will be provided in the following manner:

- a. by mailing it to the owner or party to whom the last preceding bill was issued;
- b. by personally serving it or mailing it to the occupants; and
- c. by posting it in a conspicuous place at or within the premises, unless prevented by physical circumstances.

4. The Company will give fifteen (15) calendar days notice if personally served or posted, and eighteen (18) calendar days notice if mailed.

5. Whenever a notice of termination of service has been made in accordance with this subdivision and the Company no longer intends to terminate service, the Company will so notify the occupants in the same manner as it gave the original notice.

Issued by: William M. Varley, President, 733 Sunrise Hwy., Lynbrook, NY 11563