

PSC NO: 2 - WATER
COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.
INITIAL EFFECTIVE DATE: October 14, 2012
Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

LEAF: 11
REVISION: 0
SUPERSEDING REVISION:

GENERAL INFORMATION

SECTION II. APPLICATION FOR SERVICE - RESIDENTIAL

1. The Company will provide service to any applicant who meets all requirements as soon as reasonably possible, but no later than five business days after receipt of an accepted oral or written application for service; or such later time as may be specified by the applicant, except:

- a) where prevented by labor strikes or other work stoppages;
- b) where precluded by consideration of public safety;
- c) where precluded by physical impediments including:
 - 1) adverse weather conditions;
 - 2) inability to gain access to premises;
 - 3) incomplete construction of necessary facilities by the applicant or inspection and certification of such facilities by the appropriate authorities; incomplete construction of necessary facilities by the Company.

2. The Company will make reasonable efforts to eliminate or correct conditions over which it has control that prevent extensions of service and will attempt to complete construction of any necessary facilities with due diligence.

3. As a prerequisite to accepting a party as a residential customer and providing service, the Company may require the party to:

- a) make full payments or enter into a payment agreement (under Section XII) for all amounts due and payable which are not either the subject of a pending billing dispute (under Section XI) or covered by an existing payment agreement, including:
 - 1) residential service provided and billed in accordance with Section 14.16 of Title 16 NYCRR to prior accounts in the applicant's name or for which the applicant is legally responsible;
 - 2) other billed tariff fees, charges or penalties;
 - 3) a deposit, if requested by the Company, as long as such deposit is in accordance with Section III.

Issued by: William M. Varley, President, 733 Sunrise Hwy., Lynbrook, NY 11563