

**PSC NO: 3 – WATER**  
**COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.**  
**INITIAL EFFECTIVE DATE: October 14, 2012**  
Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

**LEAF: 32**  
**REVISION: 0**  
**SUPERSEDING REVISION:**

### GENERAL INFORMATION

**6. B. Discontinuance of Nonresidential Service for Violation of Rules - (Cont'd)**

5. for refusal of reasonable access to the property for the purposes of inspecting fixtures or piping or for reading, repairing, testing or removing meters; or
6. for violation of the rules of the Company.

**C. Reconnection of Service**

1. Service temporarily discontinued at the curb at the request of the customer or his agent, will be restored upon payment of \$25.
2. Service which has been discontinued at the curb for nonpayment of water charges will be restored within 24 hours of the customer's request unless prevented by circumstances beyond the Company's control or unless a customer requests otherwise, in the following situations:
  - (a) receipt by the Company of the full amount of arrears for which service was terminated, plus a \$25 reconnection fee; or
  - (b) upon receipt of a signed payment agreement, consistent with Section 5-Subdivision P of the Tariff covering the full amount of arrears for which the service was terminated, and the receipt of a down payment, if required. The reconnection fee can be made part of a payment agreement which is entered into at the time service restoration is requested; or
  - (c) upon the direction of the Commission or its designee; or
  - (d) where the Company has notice that serious impairment to health or safety is likely to result if service is not reconnected. Doubts as to whether reconnection is required must be resolved in favor of reconnection.
3. Wherever circumstances beyond the company's control prevent reconnection of service within 24 hours of any of the events specified in subdivision B, the Company must immediately notify the customer and reconnect service within 24 hours after those circumstances cease to exist.
4. If the Company does not reconnect within 24 hours, as required by this Section, the Company must pay the customer for each day or portion of a day that service is not supplied after the date that notice should have been supplied as follows:
  - (a) \$50 per day or portion of a day in cases involving medical emergencies, the elderly, blind or disabled heat-related service during cold weather period, or where the Company has notice that a serious impairment to health or safety is likely to result if service is not restored; or
  - (b) \$25 per day or portion of a day in all other cases.

Issued by: William M. Varley, President, 733 Sunrise Hwy., Lynbrook, NY 11563  
(Name of Officer, Title, Address)