

PSC NO: 3 – WATER**COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****INITIAL EFFECTIVE DATE: October 14, 2012**

Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

LEAF: 16**REVISION: 0****SUPERSEDING REVISION:**

C. “No Access” Charge. If the person who controls access fails to arrange an appointment in response to a second request and the Company is unable to obtain a meter reading, it will add a \$25 no access charge to the bill of such person. The charge will continue on each successive billing that the Company is still unable to obtain access.

D. Right to Remove and Test Meters - The Company reserves the right to remove and test any meter at any time and to substitute another meter in its place.

E. Testing of Meters - The Company will test its meters periodically in accordance with the current rules of the Public Service Commission. In case of a disputed account involving the accuracy of a meter, the Company will test such meters, upon the request of the customer. A fee payable in advance of the test is required, as follows:

2” meters and smaller.....	\$30.00
3” and over.....	Actual Cost

In the event that the meter is found to over-register the fee will be returned to the customer, otherwise it will be retained.

F. Adjustment of bills due to over-registration of meter

1. Displacement meters.

(a) If upon test of displacement meters upon complaint (except as herein provided for meters tested in place), it is found that the weighted average percentage of accuracy of the meter, determined as hereinafter specified, exceeds 100 percent, the bills of the consumer shall be adjusted to the extent of such excess for one-half of the quantity registered since the last test unless it can be shown that the error is due to an accident or other cause, the approximate date of which can be determined, in which case it shall be figured back to such date; or unless the consumer has suffered no damage from said error by virtue of the fact that the meter has registered a quantity of water less than that allowed for the minimum rate of the applicable rate schedule.

(b) For the purpose of adjustment of consumers' bills, the weighted average percentage of accuracy of a displacement meter, except as herein provided for meters tested in place, shall be determined by giving a weight of two to the percentage at the rate at which the percentage of accuracy is a maximum and a weight of unity to each of the percentages at approximately the low and high rates of flow within "normal test flow limits".

2. Meters other than displacement type.

(a) The adjustment of bills, upon complaint of consumers, where current, compound, and fire-service meters, or meters of all types tested in place on premises are involved, will be determined from an accuracy curve, developed from tests of the meter

Issued by: William M. Varley, President, 733 Sunrise Hwy., Lynbrook, NY 11563
(Name of Officer, Title, Address)