

**PSC NO: 3 – WATER**  
**COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.**  
**INITIAL EFFECTIVE DATE: October 14, 2012**  
 Issued in compliance with order in Case 12-W-0217 dated 08/17/2012

**LEAF: 15**  
**REVISION: 0**  
**SUPERSEDING REVISION:**

**3. F. Separate Application for Each Premises - (Cont'd)**

3. each unit of a multiple house or building separated by a solid vertical partition wall occupied by one family, or one firm, as a residence or place of business; or

4. a building owned or leased by one customer have a number of apartments, offices, or lofts which are rented to tenants and using in common one hall and one or more means of entrance.

**G. Service and Mains Installation Exceptions** - The Company shall not be required to install any service line and service connections between November 15 and April 15, except by special arrangement, in which case the customer shall pay for the excess over normal costs.

**4. METERED SERVICE**

**A. Meters, By Whom Furnished** – The size and type of a meter shall be determined by the Company. The Company will furnish, install and maintain meters, whether in the home or in a pit, but the customer shall install, on the customer's premises, the necessary piping, fittings, valves and couplings to receive the meter.

The Company will maintain meters as stated insofar as ordinary wear and tear is concerned, but in case of damage by freezing, hot water or external damage, the customer will be held responsible for the cost of repairs. The Company may require the installation of suitable equipment properly located and installed, to prevent backflow of hot water which may cause damage to the meter, or other damage to the customer's plumbing.

**B. Meter Reading and Estimated Bills** - The customer will provide a suitable place for the location of meters. The Company's authorized agents or employees shall, at all reasonable times have access to its equipment on the customer's premises for reading, inspecting, testing, repairing or removing its equipment.

The Company will attempt to obtain an actual meter reading for every metered account, on a regularly scheduled basis or leave a meter reading card.

When the Company is unable to obtain actual meter readings, it may render an estimated bill.

The estimated bill will be calculated in accordance with an established formula which takes into account the best available data for estimating the customer's usage. The Company may also render estimated bills for reasons stated in 16 NYCRR, Part 14.12.

If, after bills are estimated for a period of six consecutive months, the Company is unable to obtain an actual meter reading, "no access" notices shall be provided at the next billing cycle to the individual who controls access to the meter. In cases where the access controller is not the customer, a copy of the notice must be sent to the customer.

**GENERAL INFORMATION**

**4. METERED SERVICE - (Cont'd)**

Issued by: William M. Varley, President, 733 Sunrise Hwy., Lynbrook, NY 11563  
 (Name of Officer, Title, Address)