

PSC NO: 119 ELECTRICITY
NEW YORK STATE ELECTRIC & GAS CORPORATION
Initial Effective Date: 10/17/09

Leaf: 91
Revision: 1
Superseding Revision: 0

GENERAL INFORMATION

4. Billing and Collections: (Cont'd.)

K. Combined Billing: (Cont'd.)

Upon request of an applicant, the Corporation will install more than one meter, but in such instances the bill for service through each meter will be computed separately and billed in accordance with the applicable service classification.

L. Consumer Deposits and Refunds:

1. Deposit Requirements - **Residential**

The Corporation may require a consumer deposit from: seasonal or short-term residential customers taking service for a term that does not exceed one year; or from applicants who do not provide proof of their identity upon application for service; or applicants that have never had service in his/her name and has a high risk credit score (FICO credit score of 650 or less); or an applicant who has had a prior NYSEG account with an unpaid debt; and from residential customers as a condition of receiving utility service if such customer is delinquent in payment of his or her utility bills.

A current customer is delinquent for the purpose of a deposit assessment if such customer:

- (a) accumulates two consecutive months of arrears without making reasonable payment, defined as one-half of the total arrears, of such charges before the time that a late payment charge would become applicable, or fails to make a reasonable payment on a bimonthly bill within 50 days after the bill is due; provided that the Corporation requests such deposit within two months of such failure to pay; or
- (b) had utility service terminated for nonpayment during the preceding six months.

Customers included in subparagraph 1. above will be provided a written notice, at least 20 days before the deposit is assessed, that the failure to make timely payment will permit the Corporation to require a deposit from such customer. If a deposit from a current residential customer who is delinquent by virtue of his or her failure to make a reasonable payment of arrears, is required, the Corporation will permit such customer to pay the deposit in installments over a period not to exceed 12 months.

Issued by: James A. Lahtinen, Vice President – Rates & Regulatory Economics, Binghamton, NY