

PSC NO: 214 ELECTRICITY
COMPANY: NIAGARA MOHAWK POWER CORPORATION
INITIAL EFFECTIVE DATE: MARCH 1, 2010

LEAF: 9.7
REVISION: 2
SUPERSEDING REVISION: 1

GENERAL INFORMATION

V. TERMS AND CONDITIONS APPLICABLE TO SPECIFIC SERVICE CLASSIFICATIONS

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| D. | Other Charges and Credits: | SC-3 |
| E. | Other Charges and Credits: | SC-1, 6 |
| F. | Other Charges and Credits: | SC-2 |

The charges and credits associated hereunder are identified as adjustments on the service bill. These charges and credits represent occasional occurrences of services requested by the customer

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| 1. | Outage Credit Allowance | SC-1, 2, 3, 6 |
| | Company will use reasonable diligence to provide a continuous, regular and uninterrupted electrical distribution service supply, and in the event of interruption, Company shall make a reasonable effort to restore distribution service promptly. The Company may provide an Outage Credit Allowance for facilities specifically described in the respective service classifications which are malfunctioning. The facility malfunction (outage) cannot result from causes originating from customer's equipment, distribution system failure, system maintenance work by the Company or its agents, an act of God or force majeure. The customer must provide proper notification of the facility (outage) including definitive location information and problem type to the Company. The outage credit allowance to the customer is agreed upon as liquidated damages and customer shall have no claim against Company for further damages arising out of, or connected with, such outages. | |
| 2. | Lighting Service Charge | SC-2, 3, 6 |
| | Lighting Service Charge is applicable for each occurrence of Company service provided in response to customer requests which are unrelated to the standard operation, maintenance and performance of facilities owned by the Company. These additional services include, but shall not be limited to customer requested connection, reconnection and disconnection occurrences for each application of "Discontinuance" service (as described herein), convenience outlet service, in association with terms and conditions of separate attachment agreements, preventative or proactive operation or maintenance activities to address vandalism or lighting control, supply service work associated with customer owned equipment, and/or other such actions which, unless requested by the customer would otherwise have not been warranted, per location. A charge will not be assessed if, in the sole discretion of the Company, the conditions which created the need for the customer request were determined to be the result of Company facilities or systems. The Lighting Service Charge will be assessed on a regular billing schedule unless otherwise specified. | |
| 2. | Relocation of Existing Facilities | SC-1 |
| 3. | Relocation of Existing Facilities | SC-2 |
| 4. | Relocation of Existing Facilities | SC-3, 6 |

The Company, joint owner, or prior licensees may relocate existing facilities to accommodate customer desired service under the referenced service classification provided the relocation is performed by the respective facility owner and the customer is responsible for all costs incurred. Relocation of Company facilities will be in accordance with Rule 28 of the Company's Electric Tariff as amended from time to time. Certain Company facilities are considered permanent and will be addressed as specified within the service classification.

Issued by Thomas B. King, President, Syracuse, NY