

PSC NO: 220 ELECTRICITY
NIAGARA MOHAWK POWER CORPORATION
INITIAL EFFECTIVE DATE: APRIL 27, 2009

LEAF: 142
REVISION: 0
SUPERSEDING REVISION:

GENERAL INFORMATION

26. BILLING, METER READING, AND COLLECTIONS: (Continued)

26.11.4.3 No revised demand shall exceed 95 percent of the subsequent actual demand, unless the Company has, along with the estimated demand bill, offered a special appointment to read the meter, and the customer failed to arrange and keep such appointment, in which case the estimated demand may be revised up to the level of the subsequent actual demand.

26.11.4.4 The Company shall downwardly revise any estimated demand that exceeds the subsequent actual demand, within 30 calendar days after such actual demand was obtained.

26.11.4.5 The Company may only upwardly revise an estimated demand within 60 calendar days after the subsequent actual demand was obtained.

26.12 Deferred Payment Agreements for Residential Customers

26.12.1 Company Obligations

Generally the Company will offer any eligible residential customer or applicant a Deferred Payment Agreement with specific terms as required by 11.10 of 16NYCRR which sets forth in detail the procedures summarized here. The agreement offer will be made in duplicate on the form set forth beginning on Leaf No. 275 of this tariff.

26.12.2 Eligibility

All residential customers and applicants are eligible for an agreement, unless; the customer has broken an existing payment agreement which required payment over a period at least as long as the Standard Agreement described in Rule 26.12.5.2, or, the Public Service Commission determines that the customer or applicant is ineligible because he or she has the resources to pay the bill.

If the Company has reason to believe that the Customer or applicant may not be eligible for a Deferred Payment Agreement, it must submit a denial form, clearly stating its reasons, to the Commission for a determination of eligibility. A copy of the denial form must be provided to the customer or applicant.