

PSC NO: 8 GAS  
NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
INITIAL EFFECTIVE DATE: 06/20/09

LEAF: 59  
REVISION: 1  
SUPERSEDING REVISION: 0

GENERAL INFORMATION (Cont'd)

II. 9. CONTINUED

f. Days and Times When Disconnection or Termination of Service is Not Permitted

The Company shall not disconnect or terminate service to customers on:

- (1) a Saturday or Sunday;
- (2) a public holiday as defined in the General Construction Law;
- (3) a day on which the main business office of the Company is closed; or
- (4) for non-residential customers, on a day on which the Public Service Commission is closed.

The Company shall not disconnect or terminate service to any residential customer for non-payment of bills or for failure to post a required deposit on a Friday, or the day immediately preceding a day on which the main business office of the Company is not scheduled to be open for business, or the day immediately preceding public holiday, or during a two-week period encompassing Christmas and New Year's Day. Residential disconnection shall be made only between the hours of 8:00 a.m. and 4:00 p.m.

On days when termination of non-residential customers may occur, the Company may terminate service between the hours of 8:00 a.m. to 6:00 p.m., except that on days preceding the days listed above, termination may only occur after 3:00 p.m. if the customer or any person in charge of the premises is informed prior to termination in a personal contact that termination is about to occur and the Company is prepared to accept a check for any payment required to avoid termination.

g. Voluntary Third Party Notice Prior to Disconnection of Service

The Company shall permit a residential customer to designate a third party to receive a copy of

Issued by A. M. Cellino, President, 6363 Main Street, Williamsville, NY 14221  
(Name of Officer, Title, Address)