

PSC NO: 8 GAS  
NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
INITIAL EFFECTIVE DATE: 06/20/09

LEAF: 56  
REVISION: 1  
SUPERSEDING REVISION: 0

## GENERAL INFORMATION (Cont'd)

### II. 9.c. CONTINUED

forth in this tariff, except that a final notice of termination may be issued or sent on or after the date payment was due in the following circumstances:

- 1) when any portion of the charge that the customer has failed to pay is for service supplied through tampered equipment and for which an unmetered service bill has been rendered;
- 2) when the charge that the customer has failed to pay is the installment amount due under a deferred payment agreement; or
- 3) when the Company has a written waiver of the customer's right not to be sent a termination notice as set forth in 16 NYCRR 13.7(d)(2).

If a non-residential customer has specified to the Company in writing an alternate address for billing purposes, the notice shall be sent to such alternate address rather than to the premises where service is rendered.

#### (3) Submetering - Non-Residential Customers

Prior to termination to a customer providing submetered service, the Company shall first seek to inform submetered tenants of the termination through posting, notices, mailings or any other method the Company believes most likely to reach the greatest number of submetered tenants.

#### (4) Contents of the Notice - Residential Customers

The notice indicating disconnection of service will, at a minimum,

##### (a) Clearly indicate:

- 1) the reason for service disconnection;
- 2) the total amount required to be paid, indicating the amount for which the customer's account is either in arrears or the required deposit, if any, which must be posted by the customer, or both;
- 3) a method whereby the customer may tender payment of the full sum due and owing, including any required deposit, to avoid the disconnection of service;

Issued by A. M. Cellino, President, 6363 Main Street, Williamsville, NY 14221  
(Name of Officer, Title, Address)