

PSC NO: 8 GAS
NATIONAL FUEL GAS DISTRIBUTION CORPORATION
INITIAL EFFECTIVE DATE: 06/20/09

LEAF: 55
REVISION: 1
SUPERSEDING REVISION: 0

GENERAL INFORMATION (Cont'd)

II. 9.b. CONTINUED

the receipt of a subsequently dishonored negotiable instrument from a residential or non-residential customer in response to a notice of discontinuance shall not constitute payment of the customer's account, and the Company shall not be required to issue additional notice prior to disconnection.

c. Notice of Disconnection or Termination - Time and Contents

(1) Residential Customers

The Company may disconnect the supply of gas to residential customers no sooner than 15 days after written notice has been served personally upon the customer or mailed to the customer. This notice may not be issued until at least 20 days have elapsed from the date payment was due. Bills for service are due when personally delivered or three (3) days after the mailing of the bill.

If a residential customer has specified to the Company in writing an alternative address for billing purposes, the disconnection notice shall be sent to both the alternate address and the address where service is rendered.

(2) Non-residential Customers

The termination of service to non-residential customers shall take place as follows:

- (a) at least five days after written notice has been served personally upon the customer; or
- (b) at least eight days after mailing a final notice of termination to the customer addressed to the premises where service is rendered; or
- (c) a final notice of termination will not be issued or sent unless at least 20 calendar days have elapsed from the date payment was due, or the date given in a written notice to cure a tariff violation or as otherwise set

Issued by A. M. Cellino, President, 6363 Main Street, Williamsville, NY 14221
(Name of Officer, Title, Address)