

PSC NO: 8 GAS
NATIONAL FUEL GAS DISTRIBUTION CORPORATION
INITIAL EFFECTIVE DATE: 06/20/09

LEAF: 58
REVISION: 1
SUPERSEDING REVISION: 0

GENERAL INFORMATION (Cont'd)

II. 9.c. CONTINUED

the attention of the Company when the bill is paid; (vii) that payment of the charges with a check that is subsequently dishonored may result in immediate termination of service without further notice; and (viii) that at the time the Company goes to the premises to terminate service it may require any payment to be made with cash, certified check, or money order if the customer has, within the last 24 months, paid with a check that was dishonored.

d. Verification of Delinquent Account Prior to Disconnection or Termination

The Company will not disconnect or terminate service for nonpayment of bills rendered or for failure to post a required deposit unless:

- (1) it has verified that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the required notice period; and
- (2) it has verified on the day disconnection or termination occurs that payment has not been posted to the customer's account as of the opening of business on that day, or has complied with procedures established for rapid posting of payments.

e. Rapid Posting of Payments in Response to Notices of Disconnection or Termination

The Company shall take responsible steps to establish procedures to insure that any payments made in response to notices of disconnection or termination, when the customer brings the fact that such a notice has been issued to the attention of the Company or its authorized collection agents, are either:

- (1) posted to the customer's account on the day payment is received, or
- (2) processed in some manner so that disconnection or termination will not occur.

Issued by A. M. Cellino, President, 6363 Main Street, Williamsville, NY 14221
(Name of Officer, Title, Address)