

PSC NO: 8 GAS  
NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
INITIAL EFFECTIVE DATE: 06/20/09

LEAF: 64  
REVISION: 1  
SUPERSEDING REVISION: 0

GENERAL INFORMATION (Cont'd)

II.10. a. CONTINUED

from the social services official of the social services district in which the customer resides; or

- (5) The Company has notice that a serious impairment to health or safety is likely to result if service is not reconnected. Doubts as to whether reconnection of service is required for health or safety reasons shall be resolved in favor of reconnection.

b. Non-residential Customers

When a non-residential customer's service is terminated for non-payment, the Company reserves the right to refuse the customer's request to restore service until payment of the reconnection charge along with any other charges, fees and penalties due, and further provided compliance with one of the following:

- (1) the Company receives full payment of the arrears and/or a security deposit for which service was terminated, and any other tariff charges billed after the issuance of the termination notice which are in arrears at the time reconnection is requested; or
- (2) the Company and the customer reach an agreement on a deferred payment plan and the payment of a down payment if required under that plan.

The Company shall also reconnect service when the Commission or its designee directs reconnection where the termination was in error, or the customer has filed a complaint with the Commission and has either paid in full the undisputed portion of the bill or has entered into a deferred payment agreement for such amount.

c. Reconnection Time Requirements

When a residential or non-residential customer's

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(Name of Officer, Title, Address)