

PSC NO: 3 - WATER

LEAF: 39

COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION

REVISION: 0

INITIAL EFFECTIVE DATE: November 30, 2010

SUPERSEDING REVISION:

(2) choose to pay current charges only, in which case such person will not be liable for future payments and future bills will continue to be rendered to the customer with a copy sent to any occupant upon request.

(4) Physical Termination of Service

Paragraphs (c) (3) through (c) (6) and subdivisions (d) through (f) of Section 8 are applicable to the termination of service to two-family dwellings.

(5) Termination of Two Family Dwellings During Cold Weather Periods

During the cold weather period, the following procedure will be followed by the Company intending to terminate heat-related service to a two-family dwelling:

- (a) The Company will provide the written notices required by subdivision (2) of this section not less than 30 calendar days before the intended termination.
- (b) The Company will comply with the requirements set forth in section F4(b).

## **10. Reconnection of Service**

### **A. Obligation to Reconnect**

The Company will reconnect service that has been terminated within 24 hours of the customer's request for reconnection, unless prevented by circumstances beyond the Company's control or unless a customer requests otherwise, under any of the following conditions:

- (1) upon receipt of the full amount of arrears for which service was terminated;
- (2) upon receipt of a signed payment agreement consistent with section 14.10 of the Part, covering the full amount of arrears for which service was terminated, and the receipt of a downpayment, if required under that agreement;
- (3) upon the direction by the commission or its designee: or
- (4) where the Company has received notice that a serious impairment to health or safety is likely to result if service is not reconnected. Doubts as to whether reconnection is required for health or safety reasons will be resolved in favor of reconnection.

### **B. Inability to Reconnect**

Wherever circumstances beyond the Company's control prevent reconnection of service within 24 hours of any of the events specified in subdivision (a) of this section, the

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