

PSC NO: 3 - WATER

LEAF: 48

COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION

REVISION: 0

INITIAL EFFECTIVE DATE: November 30, 2010

SUPERSEDING REVISION:

**B. Complaints to the Commission**

(1) If a customer is dissatisfied with the resolution of the complaint to the Company, the customer may complain, either orally or in writing, to the commission.

**14. Private Fire Service**

Customers desiring service connections of reasonable size to the mains of the Company, for private fire protection on their premises, shall make separate application for such service in writing. Such installations shall be in accordance with this schedule, particularly the rules regarding the installation of service pipes, connecting pipes and facilities. Such service lines shall be used exclusively for fire protection purposes.

All private fire service lines are equipped with meters. A flat rate is charged for this service, based upon the size of the meter used, in accordance with Service Classification No. II. No charge, however, is made for water used solely for fire extinguishing purposes or for limited testing purposes.

Except as to the liability, if any, imposed by law in case of loss or damage resulting from gross negligence or willful misconduct on the part of the Company, its agents or employees, the Company shall not in any way or under any circumstances be held liable or responsible to any party for any losses or damage resulting from fire or water or other causes which may occur,

- (a) due to the installation or presence of a private fire service connection or any pipe fixture connected therewith; or for any losses or damage resulting from any leakage or other flow of water.
- (b) from said private fire service connection or any of the pipes or fixtures connected therewith; or for any losses or damage resulting from any excess or deficiency in pressure or supply of water due to any cause whatsoever.

**15. Public Fire Service****A. Installation of Fire Hydrants**

Fire hydrants are installed by the Company on its system for purposes of public fire protection only, at locations specified by municipal authorities.

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488