

PSC NO: 3 - WATER LEAF: 44
COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: November 30, 2010 SUPERSEDING REVISION:

Acceptance of Agreement

I have read, understand, and accept this agreement

Company Signature: Date:

Customer Signature: Date:

One Copy of this agreement, signed by the customer, with the downpayment if any, must be received by the Company by (date) in order to avoid having your service turned off.

D. Terms of Agreement

- (1) A payment agreement will require the customer or applicant to pay all current bills on time.
- (2) Unless otherwise agreed to by the Company and the customer, the Company is required to offer a payment agreement that covers amounts up to the cost of twice the customer's average annual usage. The downpayment may include any amount owed in excess of twice the customer's average annual usage. If the customer and utility are unable to agree upon a payment agreement under these circumstances, either party may seek a determination from the commission or its designee in accordance with paragraph B (2) of this section.
- (3) A payment agreement offered for nonpayment of arrears, upon application for service or upon request for reconnection, under subparagraphs A (1) (a) or (b) of this section, may require the customer or applicant:
 - (a) to make a downpayment of up to 20 percent of the amount covered by the agreement, or the cost of one month's average usage, whichever is greater; and
 - (b) to pay the balance in monthly installments up to the cost of one month's average or one-tenth of the balance, whichever is greater.
- (4) A payment agreement offered for backbilling, under subparagraph A (1) (c) of this section, may require the customer to pay the outstanding charges in three or more monthly installments of up to the cost of one month's average usage or one twenty-fourth of such charges, whichever is greater.

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488