

PSC NO: 3 - WATER

LEAF: 12

COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION

REVISION: 0

INITIAL EFFECTIVE DATE: November 30, 2010

SUPERSEDING REVISION:

(b) the day an account is closed; or

(c) a review in accordance with paragraph C of this section shows that deposit reduction is warranted.

(2) A deposit or portion of a deposit plus the applicable interest that is subject to return under paragraph (1) of this paragraph may be credited to the customer's account in the amount of any outstanding charges, and if any balance remains after the Company has credited the customer's account, a refund check will be issued to the customer.

#### **4. Metered Service and Flat Rate Service**

##### **A. Metered Service**

(1) Metered service shall be supplied to residential customers where meters have been installed and other customers such as commercial users and recreational facilities operated in common by the condominium and related associations, etc. All new residential customers and all existing residential customers shall be metered. All commercial customers shall be metered. The Company will furnish, install and maintain the meter and meter couplings. The company will maintain meters as stated insofar as ordinary wear and tear is concerned. In case of damage by freezing, hot water or external damage, the customer shall be liable for the cost of repairs.

(2) Residential customers who are yet to have their service metered will pay a flat rate monthly charge for service.

(3) Back flow of hot water, which may cause damage to the meter may be prevented by the installation of suitable equipment.

(4) Upon placing or replacing a meter, the Water Company shall securely attach a tag stamped with figures indicating the date and meter dial reading at the time of setting unless the register is set at zero. When removing a meter, the customer shall be given the reading and shall be given the opportunity to read the meter if he so desires.

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488