

PSC NO: 3 - WATER

LEAF: 3

COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION

REVISION: 0

INITIAL EFFECTIVE DATE: November 30, 2010

SUPERSEDING REVISION:

1. Territory to Which Schedule Applies

Heritage Hills Water District

Town of Somers

Westchester County NY

2. Applications for Service**A. Residential**

(1) Extension of Service

(a) The Company will provide service to any applicant as soon as reasonably possible, but no later than five business days after receipt of an accepted oral or written application for service or such later time as may be specified by the applicant, except:

(i) where prevented by labor strikes or other work stoppages;

(ii) where precluded by consideration of public safety;

(iii) where precluded by physical impediments including:

(a) poor weather conditions;

(b) inability to gain access to premises;

(c) incomplete construction of necessary facilities by the applicant or inspection and certification of such facilities by the appropriate authorities; or

(d) incomplete construction of necessary facilities by the Company.

(b) The Company will make reasonable efforts to eliminate or correct conditions over which it has control that prevent extension of service and will attempt to complete construction of any necessary facilities with due diligence.

(c) As a prerequisite to accepting a party as a customer and providing service, the Company may require the party to:

(i) make full payment or enter into a payment agreement for all amounts due and payable which are not either the subject of a pending billing dispute or covered by an existing payment agreement, including:

(a) residential service provided and billed to prior accounts in the applicant's name or for which the applicant is legally responsible;

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488