

PSC NO: 3 - WATER

LEAF: 23

COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION

REVISION: 0

INITIAL EFFECTIVE DATE: November 30, 2010

SUPERSEDING REVISION:

- (i) when there was a billing dispute during the preceding 12-month period;
- (ii) when there was excusable utility delay;
- (iii) when the customer's culpable conduct caused or contributed to the delay in billing; or
- (iv) when the charges are necessary to adjust estimated bills;
- (c) fails to pay amounts due under a payment agreement;
- (d) fails to pay, or agree in writing to pay, equipment and installation charges relating to the initiation of service; or
- (e) fails to pay a required deposit, if in accordance with section 3 of this Part.

C. Customers on Public Assistance

(1) The Company will not terminate service for nonpayment of bills to any person it knows to be receiving public assistance, if payment for such service is to be made directly to the Company by the department of social services or the local social services official.

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488