

PSC NO: 3 - WATER

LEAF: 22

COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION

REVISION: 0

INITIAL EFFECTIVE DATE: November 30, 2010

SUPERSEDING REVISION:

(ii) If the bill is for previously unbilled unmeted service, that the bill is for an estimated amount of service used but previously not billed, the reason the bill was not rendered at the time the service was used, the basis used for calculating the amount of service billed, and the period of the unmeted service.

(b) Nothing in this section prevents the Company from providing pertinent messages and information on the bill, a long as such information does not interfere with the presentation of the information required by this section.

## **8. Termination of Service**

### **A. Non-Residential**

All bills are due and payable net cash when rendered. In case any water bill or charges provided for in and by these rules shall not be paid within fifteen days following the rendering of the bill, the Company or its agents may after complying with the requirements of Law, discontinue water service to the customer and service must not be reestablished until the water charges are fully paid, together with the charge for restoration of service as elsewhere provided herein, and the customer pays a deposit equal to twice the normal established bill.

Water Service must be discontinued only by the Company's own agents or employees, and the Company reserves the right to discontinue service for deliberate waste of water, violation of the Company's rules and regulations, refusal to allow installation of meter in premises when converting from flat rate to metered service and for non-payment of water charges.

### **B. Conditions for Termination – Residential**

(1) Except as provided in Section 4.K of this Part and paragraph (2) of this paragraph, the Company may terminate service to a customer only if it provides advance final notice of the termination and fulfills all other requirements of this section when the customer:

- (a) fails to pay any tariff charges that reflect service used during the preceding 12 months, for which a written bill in conformance with section 7 of the Part has been sent;
- (b) fails to pay any tariff charges that reflect service used before the preceding 12 months, for which a written bill in conformance with section 7 of the Part has been sent, in any of the following situations:

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488