

PSC NO: 3 - WATER LEAF: 24  
COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: November 30, 2010 SUPERSEDING REVISION:

**D. Physical Termination of Service**

- (1) The Company may not terminate service under this section until at least:
  - (a) 15 calendar days after a final termination notice has been given personally to the customer; or
  - (b) 18 calendar days after a final termination notice has been mailed to the customer at the location where service is rendered, or to an alternative address, in which case paragraph (2) of this subdivision will be complied with.
- (2) If an alternative address for mailing purposes has been previously provided to the Company, the Company will not terminate service under this section until at least 18 calendar days after a final termination notice has been

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488