PSC NO: 3 - WATER LEAF: 18 COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION REVISION: 0 INITIAL EFFECTIVE DATE: November 30, 2010 SUPERSEDING REVISION:

will arrange a special appointment for a reading of the customer's meter if the access controller calls a specified number.

(d) The fourth and each successive notice will advise the access controller of the no access charge that has been added to the access controller's bill.

(4) A no access charge as provided for in the Company's tariff will not exceed \$25.

(5) No more than \$25 per building or premises will be added to any single bill of the access controller even though more than one meter is located there.

(6) The Company may, at its discretion, suspend temporarily the issuance of no access notices and/or penalties under this subdivision if the access controller contacts the Company and provides a legitimate reason for postponing the provision of access.

(7) Nothing in this subdivision prevents the Company from sending appropriate no access notices to the party who controls access but does not have an active account of its own with the Company.

G. Right to Remove and Test Meters

The Company reserves the right to remove and test any meter at any time and to substitute another meter in its place. The customer will be given the opportunity to obtain a reading and the records will reflect the reading of the substitute meter.

H. Testing of Meters

The Company will test its meters periodically in accordance with the current rules of the Public Service Commission. In case of a disputed account involving the accuracy of a meter, the Company will test the meter upon the request of the customer. A fee payable in advance of the test required is as follows:

1" meters or smaller	\$ 2.00
Over 1" to 3"	\$ 3.00
Over 3"	\$ 5.00

In the event that the meter is found to over-register in excess of 4% at any flow within the normal test flow limits, the fee will be returned to the customer, otherwise it will be retained. Adjustments in bills for over-registration of the meter will be made in accordance with the current rules of the Public Service Commission.

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488