

PSC NO: 3 - WATER

LEAF: 38

COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION

REVISION: 0

INITIAL EFFECTIVE DATE: November 30, 2010

SUPERSEDING REVISION:

- (3) that there are special protections for occupants of two-family dwellings where service is not billed separately;
 - (4) that occupants may be authorized to set off utility payments against their rents in these circumstances, in accordance with the New York State Real Property Law;
 - (5) that utility procedures are available for considering complaints before termination, including the address and telephone number of the appropriate utility office; and
 - (6) that commission procedures are available for assistance, including the address and telephone number of the appropriate commission office.
- (c) The notice required by this subdivision will be provided in the following manner:
- (1) by mailing it to the owner or party to whom the last preceding bill was issued;
 - (2) by personally serving it or mailing it to the occupants; and
 - (3) by posting it in a conspicuous place at or within the premises, unless prevented by physical circumstances.
- (d) The Company will give 15 calendar days notice if personally served or posted, and 18 calendar days notice if mailed.
- (e) Whenever a notice of termination of service has been made in accordance with this subdivision and the Company no longer intends to terminate service, the Company will so notify the occupants in the same manner as it gave the original notice.

(3) Procedures to Avoid Termination of Service

- (a) The Company following the requirements of this section may require the occupants in a two-family dwelling to pay no more than the current charges incurred by the party to whom the last preceding bill was rendered, and will not terminate service if such current charges are paid.
- (b) An occupant may either:
 - (1) apply for service and be accepted as a customer, if eligible to do so under section 2 of this Part, in which case such person will be liable for future payments; or

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488