

PSC NO: 3 - WATER

LEAF: 35

COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION

REVISION: 0

INITIAL EFFECTIVE DATE: November 30, 2010

SUPERSEDING REVISION:

(4) that occupants are authorized to set off utility payments against their rents in these circumstances, in accordance with subdivision (1) of section 235-a of the New York State Real Property Law;

(5) that utility procedures are available for arranging meetings with occupants to discuss the manner in which termination may be avoided, including the address and telephone number of the appropriate utility office; and

(6) that commission procedures are available for assistance, including the address and telephone number of the appropriate commission office.

(c) The notice required by the subdivision will be provided in the following manner:

(1) by personally serving it or mailing it to the owner or superintendent, as required of paragraph (a) of this subdivision;

(2) by mailing it to the occupants and all local officials, as required by subparagraphs (3), (4), (5) and (6) of paragraph (a) of this subdivision; and

(3) by posting it in a conspicuous place in public areas of the multiple dwelling.

(d) The Company will give 15 calendar days notice if personally served or posted, and 18 calendar days notice if mailed.

(e) The notice to local officials required by subparagraphs (5) and (6) of paragraph (a) of this subdivision will be repeated not more than four nor less than two business days before termination.

(f) Whenever a notice of termination of service has been made in accordance with this subdivision and the Company no longer intends to terminate service, the Company will so notify the occupants of each unit in the same manner as it gave the original notice.

## (2) Procedures to Avoid Termination of Service

(a) The Company following the requirements of this section may require occupants in a multiple dwelling to pay no more than the current charges incurred by the party to whom the last preceding bill has been rendered, and will not terminate service if such current charges are paid.

(b) If occupants in a multiple dwelling find they are unable to reach an agreement with the Company to avoid termination of service, they may contact the commission's designee. After such a request is received, a designee will attempt to work out an agreement and will, if necessary,

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488