

PSC NO: 3 - WATER

LEAF: 34

COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION

REVISION: 0

INITIAL EFFECTIVE DATE: November 30, 2010

SUPERSEDING REVISION:

E. Voluntary Third Party Notice Prior to Termination of Service

- (1) Every utility will permit a customer to designate a third party to receive copies of all notices regarding termination of service or other credit actions sent to such customer, provided that the designated third party agrees in writing to receive such notices.
- (2) The Company will inform the third party that the agreement to receive notices does not mean the third party will pay for service provided to the customer.
- (3) The Company will promptly notify the customer in writing of the third party's refusal or cancellation of the agreement to receive notices.

F. Termination of Service to Entire Multiple Dwellings

(1) Required Notices

- (a) The Company will not terminate service to an entire multiple dwelling unless it fulfills all requirements of this section and provides written notice to:

- (1) the owner of the multiple dwelling or the party to whom the last preceding bill was rendered;
- (2) the superintendent or other person in charge of the multiple dwelling, if it can be readily determined that there is such superintendent or other person in charge;
- (3) the occupants of each unit;
- (4) the local health officer and the director of the social services district for the political subdivision in which the multiple dwelling is located;
- (5) if the multiple dwelling is located in a city or village, the mayor thereof, or if there is none, the manager; or if the multiple dwelling is located in a town, the town supervisor; and
- (6) the county executive of the county in which the multiple dwelling is located, or if there is none, the chairperson of the county's legislative body.

- (b) The notice required by this subdivision will state:

- (1) the earliest date termination may occur;
- (2) the reasons for termination, including the total amount required to be paid, and how termination may be avoided;
- (3) that there are special protections for occupants of multiple dwellings;

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488