

PSC NO: 3 - WATER

LEAF: 37

COMPANY: HERITAGE HILLS WATER-WORKS CORPORATION

REVISION: 0

INITIAL EFFECTIVE DATE: November 30, 2010

SUPERSEDING REVISION:

serious impairment, or unless it is informed by the local department of social services that appropriate alternative arrangements to preclude a serious impairment to health or safety have been made or that the claim of serious impairment is without merit. The Company thereafter intending to terminate service will provide at least five calendar days written notice to the occupants that heat-related service will be terminated, and will, if so notified by the department of social services, inform the individual of the finding of no serious impairment. Such notice will state that any occupant may seek further review by the commission.

(d) If the Company is notified by the local department of social services that an occupant in a multiple dwelling where the heat-related service has been terminated by the Company may suffer a serious impairment to health or safety, it will reconnect heat-related service, or otherwise provide heat to such person, and continue such service as provided for in paragraph (c) of this subdivision.

(G) Termination of Service to Two-Family Dwellings

(1) Applicability

If the Company knows that service is provided to a two-family dwelling, service will not be terminated unless the requirements of this section are complied with; provided, however, that where the Company knows that service is billed separately for each unit, this section does not apply. Each utility will keep a record of two-family dwellings. A "two-family" dwelling is a building designed to be occupied exclusively by two families living independently of each other, where water service is not billed separately for each unit.

(2) Required Notices

(a) The Company will not terminate service to a two-family dwelling unless it fulfills all requirements of this section and provides written notice to:

- (1) the owner of the premises or the party to whom the last preceding bill was rendered; and
- (2) the occupants of each unit.

(b) The notice required by this subdivision will state:

- (1) the earliest date termination may occur:
- (2) the reasons for termination, including the total amount required to be paid, and how termination may be avoided;

Issued By: Henry Paparazzo, President, Southbury, Connecticut 06488