

PSC NO: 90 Gas  
 NEW YORK STATE ELECTRIC & GAS CORPORATION  
 Initial Effective Date: 09/26/10  
 Issued in compliance with Order in Case 09-G-0716 dated 09/21/10

Leaf No: 3  
 Revision: 9  
 Superseding Revision: 8

## TABLE OF CONTENTS

GENERAL INFORMATION	LEAF NO.
8. Billing and Collections	22
C. Rendition and Payment	23
D. Billing Period	24
E. Termination of Service	25
F. Complaint Procedures	36
G. Deferred Payment Agreement (DPA)	36
H. Reconnection of Service	42
I. Termination of Residential Service for "Fraud"	45
J. Meter Reading and Estimated Bills	45
K. Backbilling	54
L. Combined Billing	57
M. Computation of Bills for High Pressure Metering	58
N. Transfers and Cut Offs	59
O. Customer Deposits and Refunds	60
P. Shared Meters	67
Q. Budget Billing	67
R. Service Guarantee	71
9. Submetering of Gas Service	71
A. Residential Service	71
B. Commercial and Industrial Service	71.1
10. Conditions of Gas Service	72
A. Gas Service Curtailment	72
B. Order of Curtailment	72
C. Customers Purchasing Non-Utility Supplies Other Than Residential and Human-Needs Customers	74
D. Unauthorized Overrun Penalty	74
E. Transfer of Gas Quantities	74
F. Emergency Electric Generation	75
G. Outdoor Gas Lighting	75
H. Residential Insulation Standards	76
I. Dual Fuel Requirement	85
J. Exceptions	86
11. Liability	87
12. Unusual Conditions and Increased Loads	87
13. Charges for Special Services	88
14. Gas Supply Charge (GSC)	90
A. Applicability	90
B. Monthly GSC Calculation	90
C. Total Average Cost of Gas	90.1
D. Supplier Refund Adjustment	90.7

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York