PSC No: 18 - Electricity Leaf No. 12 Rochester Gas and Electric Corporation Revision: 1 Initial Effective Date: September 26, 2010 Superseding Revision: 0 Issued in compliance with Order in Case 09-E-0717 dated September 21, 2010

GENERAL INFORMATION

4. METERING AND BILLING (Cont'd)

4.5 INCREASE IN RATES APPLICABLE IN MUNICIPALITY WHERE SERVICE IS SUPPLIED

- 1. Temporary Section 188 Tax Surcharge 1993
 - a. For the period July 1, 1993 through December 31, 1993, a surcharge on all applicable rates and charges shall consist of two parts:
 - (i) A percentage designed to recover the expense of the Section 188 15% surcharge on current gross revenues, and
 - (ii) A percentage designed to recover (a) the forecast expense of the difference between the Section 188 10% rate actually reflected in the surcharge in effect and the new 15% rate for the period January I, 1993 through June 30, 1993 and (b) the forecast expense of the Section 188 surcharge on excess dividends for the 12 months ending December 31, 1993.

After December 31, 1993, the amount of the surcharge collected for the period January 1, 1993 through December 31, 1993 would be reconciled with the amount of Section 188 surcharge actually paid by the Company. In the event the revenues produced by the percentage increase in rates and charges are substantially higher or lower (equal to or greater than plus or minus 0.5%) than the amount paid by the Company, the Company will make a one-time adjustment to the percentage increase in rates and charges in effect for the month of March 1994.

- b. For the 12 months ending December 31, 1994, a surcharge on all applicable rates and charges shall consist of two parts:
 - (i) A percentage designed to recover the expense of the Section 188 10% surcharge on current gross revenue taxes, and
 - (ii) A percentage designed to recover the forecast expense of the Section 188 surcharge on excess dividends for the 12 months ending December 31, 1994.

After December 31,1994, the amount of surcharge collected for the expense of the Section 188 surcharge on excess dividends for the 12 months ending December 31, 1994 would be reconciled with the amount of the Section 188 surcharge on excess dividends actually paid by the Company. In the event the revenues produced by the percentage increase in rates and charges are substantially higher or lower (equal to or greater than plus or minus 0.5%) than the amount paid by the Company, the Company will make a one-time surcharge or credit in the month of March 1995.

The Temporary Tax Surcharge shall be included in the above mentioned Effective Aggregate Percentage Rate.

4.6 Service Guarantee

The Company guarantees to keep service appointments made at the customer's request. If the Company does not keep an appointment within the timeframe agreed upon, a credit will be applied to the customer's next bill. The credit will be \$20.00.

Service guarantees do not apply to appointments made for the same day the customer requests service or if events beyond the Company's control, such a severe weather, prevent the Company from performing as planned.

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