

PSC No: 120 - Electricity  
New York State Electric & Gas Corporation  
Initial Effective Date: January 1, 2008

Leaf No. 117.12  
Revision: 2  
Superseding Revision: 1

## GENERAL INFORMATION

### 25. Pricing Options Effective January 1, 2008 (Cont'd.)

#### G. Transition to Rate Options Effective on January 1, 2008: (Cont'd.)

A customer taking service under Special Provision (i) of SC 7 for Hourly Pricing as of December 31, 2007 will continue to be billed at Hourly Pricing effective January 1, 2008.

A customer with demands of 500 kW or greater who is not already taking service under Special Provision (i) of SC 7 for Hourly Pricing as of December 31, 2007 will be moved to service under that special provision effective with the first meter reading after January 1, 2008.

#### H. Changing Electric Rate Options:

1. **A customer can switch in and out of retail access at any time, subject to the requirements set forth in General Information Section 16 – Customer Advantage Program –General Retail Access and the Uniform Business Practices.**

2. **Process for Changing to a Retail Access Rate Option**

To effectuate the switch to retail access, the customer's ESCO must contact NYSEG to submit the customer's Retail Access enrollment information. Upon NYSEG's receipt of notice that the customer is enrolling in Retail Access, NYSEG will notify the customer of such enrollment by sending the customer a letter.

3. **Process for Changing to a Non-Retail Access Rate Option:**

A customer desiring to change from a retail access option to a non-retail access option may do so by first contacting its ESCO to discontinue Retail Access service. (Alternatively, a customer may contact NYSEG directly with its request.)

Upon NYSEG's receipt of notice that the customer is canceling Retail Access, NYSEG will notify the customer of such cancellation by sending the customer a letter.

4. **ESCO Discontinuance of Sales to Individual Customer:**

If an ESCO cancels a customer's Retail Access service, such ESCO must follow the procedures set forth in the UBP Addendum to this Schedule. Upon receipt of the notice of discontinuance from the ESCO, NYSEG will verify this request with the customer by sending a letter to the customer.

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