GENERAL INFORMATION (Cont'd)

II. 7.b. CONTINUED

existing telephone inside wiring. The Customer shall not be required to install or modify telephone inside wiring or to subscribe to public utility telephone service in order to receive service from the Company.

The Company shall provide at least 72 hours notice of the installation of an AMR at the Customer's premises. The Company will not install an AMR at a Customer's premises unless the AMR is designed to relinquish control of the Customer's telephone line when the Customer's telephone equipment is activated. If an AMR installed by the Company fails to relinquish control of a Customer's telephone equipment then such AMR will be replaced or repaired by the Company at the Company's expense.

c. Protection

The Customer shall be responsible for the protection of the meter and other Company property located on the premises and shall exercise reasonable care to prevent theft of, damage to, or interference with such equipment. Authorized employees of the Company shall be granted access to the meter or meters at any reasonable time, and the Company may discontinue service to a Customer who refuses access to the meter. In no case shall anyone other than an employee of the Company disconnect or connect a meter. If any meter or the pipes, fittings or connections supplying gas to such meter be interfered with, the Company may discontinue gas service.

d. Change in Meter Location

The cost of changes in location of, resetting of, removal of, or setting additional meters at the request of the Customer or property owner or as a result of the original location becoming unsuitable shall be borne by the Customer or the property owner.

e. Receipt Facility Maintenance Fee for Production Facilities

The Company will charge a rate of \$40.00 per meter for inspection and maintenance of production meters, including related facilities, that deliver natural gas into the Company's system. There shall be an additional "re-test" charge of \$150.00 per meter for each additional service call up to three within the last 24-month period. For additional service calls during the same period, the charge shall be \$250.00 for each meter serviced. For service calls related to re-testing a meter that was turned off due to a failure to meet gas quality requirements, the Company will waive such fees if it fails to re-test such meters by close of business on the fifth working day after confirmed notice from a producer that its meter is ready for re-test and turn on. For meters that require an excess of five service calls during the same 24-month period, Company shall have the right to shut-in the meter permanently.

8. METER READING, BILLING AND COLLECTION

a. Meters and Billing Period

At the option of the Company, meters shall be read either monthly or bi-monthly. If due to the rendering of a final or initial bill or due to the change in the Customer's meter read cycle, the meter reading of a Customer is for a consumption period greater or less than a billing month, the stated rates shall apply pro-rata to the nearest full day of usage.

Issued by <u>R.J. Tanski, President, 6363 Main Street, Williamsville, NY</u> 14221 (Name of Officer, Title, Address)