

PSC No: 16 - Gas  
Rochester Gas and Electric Corporation  
Initial Effective Date: March 1, 2007  
Issued in compliance with order in Cases 05-M-0858 and 05-M-0332 dated December 22, 2005

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### **GENERAL INFORMATION (Cont'd)**

#### **11. GENERAL RETAIL ACCESS – MULTI-RETAILER MODEL (Cont'd)**

##### **I. ESCO Referral Program (Cont'd)**

###### **2. Customer Participation (Cont'd)**

A Customer may withdraw from participating in the ERP and return to full service with RG&E in accordance with the Uniform Business Practices (UBP's) and General Information Section 10.4, Changes in Supplier.

The Customer is the customer of the ESCO as of the effective date the Customer is switched to the ESCO during the Introductory Period.

If a Customer has not affirmatively agreed to a contract with the ESCO for the post-Introductory Period using the methods for acceptance provided for under the Commission's UBPs, the Customer will automatically revert to RG&E for commodity service in accordance with the UBPs and General Information Section 10.4, Changes in Supplier. For the Customer to automatically revert back to RG&E, the ESCO must send RG&E an EDI drop transaction in compliance with the procedures contained in the UBPs.

###### **c. Energy Supply Discount**

Customers that enroll in the ERP will be billed at the otherwise applicable rate less the guaranteed discount of seven percent (7%) off of the posted Gas Supply Charge.

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