

PSC No: 1 – Water
UNITED WATER NEW ROCHELLE INC.
Initial Effective Date: November 1, 2006

Leaf No. 11
Revision: 0
Superseding Revision:

GENERAL INFORMATION

4.1. APPLICATION FOR RESIDENTIAL SERVICE

- (a) The Company will provide service to any applicant who meets the requirements as soon as reasonably possible, within five business days after receipt of an accepted oral or written application for service; or such later time as may be specified by the applicant, except;
- where prevented by labor strikes or other work stoppages;
 - where precluded by consideration of public safety;
 - where precluded by physical impediments including:
 - adverse weather conditions;
 - inability to gain access to premises;
 - incomplete construction of necessary facilities by the applicant or inspection and certification of such facilities by the appropriate authorities;
 - incomplete construction of necessary facilities by the Company.

The Company will make reasonable efforts to eliminate or correct conditions over which it has control that prevent extensions of service and must attempt to complete construction of any necessary facilities with due diligence.

As a prerequisite to accepting a party as a residential customer and providing service, the Company may require the party to:

- make full payments or enter into a deferred payment agreement for all amounts due and payable which are not either the subject of a pending billing dispute or covered by an existing payment agreement, including: residential service provided and billed to prior accounts in the applicant's name or for which the applicant is legally responsible for other billed tariff fees, charges or penalties; a deposit, if requested by the Company, as long as such deposit is in accordance with the deposit section; fulfill any applicable requirements of Parts 501 and 502 of Title 16 of NYCRR regarding main extensions and service pipes; and comply with the Company's tariff, and any applicable state, city or local laws, ordinances or regulations.

The Company must provide service to any accepted applicant whose application for service was previously denied, unless prevented by those circumstances listed in Section A. Extension of Service;

- as soon as reasonable possible, but no later than two business days after the requirements stated in this Section are met or such later time as may be specified by the applicant; or
- within 24 hours, if required by the Commission or its designee.

Issued in compliance with the Commission Order in Case 04-W-1221 dated August 24, 2005.

Issued by: M.J. Pointing, V.P. & Gen. Mgr., 225 Palmer Ave., New Rochelle, NY 10801