

PSC No: 1 – Water
UNITED WATER NEW ROCHELLE INC.
Initial Effective Date: November 1, 2006

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GENERAL INFORMATION

18.5 EMERGENCY DISCONNECTION OF SERVICE

The Company shall have the right to decrease or temporarily discontinue water for business purposes or hose use, without liability, in time of drought or emergency, when the whole supply is needed for domestic use, and to meet the conditions of its contracts with municipal authorities. As necessity may arise in case of breakdown, emergency, or for any other unavoidable cause, the Company may temporarily discontinue the water supply to make necessary repairs, connections etc., using all reasonable and practical measures to notify its Customer of such discontinuance of service and the probable duration of the discontinuance.

The Company shall not be responsible for any personal injury or property damage resulting in any way from the supplying or use of water service, or from the presence or operation of the Company's service or equipment on the Customer's premises.

The Company will use reasonable diligence to maintain a continuous and uninterrupted supply of water, but should the supply be interrupted, or become faulty, or fail, the

Company shall not be liable for any damage to person or failure.

In case the Company is obliged to discontinue its service to the Customer's premises by reason of the canceling of temporary or other permit for the extension of its mains, or for other causes, the Customer shall have no claim against the Company on account of such discontinuance.

The Company will act promptly to restore service as soon as feasible after disconnection. Residential service will be restored to any premises which has been disconnected under this section, before it will be terminated for nonpayment of charges.

18.6 DISCONTINUANCE OF RESIDENTIAL SERVICE SPECIAL PROCEDURES

Special emergency procedures, required by 16 NYCRR Part 14.5, provide special protections for specified residential Customers regarding the termination and restoration of service in cases involving medical emergencies, the elderly, blind or disabled, and terminations during cold weather periods for premises with heat-related service.

Issued in compliance with the Commission Order in Case 04-W-1221 dated August 24, 2005.

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