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PSC No: 1 – Water
UNITED WATER NEW ROCHELLE INC.

Initial Effective Date: November 1, 2006 Superseding Revision:

## **GENERAL INFORMATION**

- (c) Procedures to Avoid Termination of Service
  - (1) The Company, will require the occupants in a two-family dwelling to pay no more than the current charged incurred by the party to whom the last preceding bill was rendered, and must not terminate service if such current charges are paid.
  - (2) An occupant may either:
    - (i) apply for service and be accepted as a Customer, if eligible to do so, in which case such person will be liable for future payments; or

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- (ii) choose to pay current charges only in which case such person will not be liable for future payments and future bills must continue to be rendered to the Customer with a copy sent to any occupant upon request.
- (d) Termination of Two-Family Dwellings During Cold Weather

During the cold weather period the following procedure will be followed by a utility intending to terminate heat-related service to a two-family dwelling:

Company will provide the written notices required not less that 30 calendar days before the intended termination.

## 19. TURN-ON CHARGE

(a) When water service has been discontinued on written order of the Customer or for non-payment of bills or for any of the foregoing reasons, and service is again desired by the same Customer, the Customer shall pay all bills in arrears and correct the condition or violation, if any, on which the discontinuance was based, shall sign a new application for service and shall pay: (1) a charge of \$44.06 for turn-on of service during normal office hours; (2) a charge of \$115.29 turn-on of service after normal office hours; and (3) a charge of \$153.73 for Sundays and all other Company holidays. Residential Customers will not be required to sign a new application and may remit the turn-on charge as part of the deferred payment plan. The Customer shall establish with the Company the exact time and date service is to be restored.

Issued in compliance with the Commission Order in Case 04-W-1221 dated August 24, 2005.

Issued by: M.J. Pointing, V.P. & Gen. Mgr., 225 Palmer Ave., New Rochelle, NY 10801