

PSC No: 1 – Water  
UNITED WATER NEW ROCHELLE INC.  
Initial Effective Date: November 1, 2006

Leaf No. 25  
Revision: 0  
Superseding Revision:

### **GENERAL INFORMATION**

- (b) Written notice of discontinuance of service will be given except in those instances where a public health hazard exists.
- (c) No discontinuance of the supply of water for non-payment of bills rendered for service or failure to post a required deposit will be made until either:
  - (1) At least fifteen days after written notice has been service personally upon the proper person or persons as hereinafter defined.
  - (2) At least eighteen days after mailing written notice in post-paid wrapper to the address of such person or persons, or
  - (3) At least fifteen days after the proper person or persons has either signed for or refused a registered letter mailed to the address of such proper person or persons.
  - (4) The term "Proper Person" means (1) either the owner of the premises where service is rendered, or in lieu thereof, the person, firm or corporation to whom or which the last preceding bill has been rendered and from whom or which the Company has received payment therefore, and from whom or which the Company has received payment therefore, and (2) the superintendent or other person in charge of the building or premises where service is rendered, if it can be readily ascertained that there is such superintendent or other person in charge.
  - (5) The term "address of such proper person or persons" as that term relates to the persons indicated in subsections 2 and 3 of Section c, means the address where service is rendered, except that is the proper person has specified to the Company an alternate address for billing purposes, such term shall refer to such alternate address.
- (d) The Company shall take reasonable steps to establish procedures to insure that any payments made in response to notices of discontinuance, when the Customer brings the fact that such a notice has been issued to the attention of the Company or its collection Agents, shall either;
  - (1) Be posted to the Customer's account on the day payment is received, or;
  - (2) Be processed in some manner so that discontinuance will not occur.

Issued in compliance with the Commission Order in Case 04-W-1221 dated August 24, 2005.

Issued by: M.J. Pointing, V.P. & Gen. Mgr., 225 Palmer Ave., New Rochelle, NY 10801