

P.S.C. No. 1 – Water  
United Water New York Inc.  
Initial Effective Date: March 1, 2008

Leaf No. 48  
Revision: 0  
Superseding Revision: 0

## GENERAL INFORMATION

(L) Violation of the rules of the Company as filed with the Public Service Commission.

(M) Making permanent or temporary repairs, changes or improvements in any part of the Company's system.

(N) Non-compliance in good faith with any governmental directive, notwithstanding that such order or directive subsequently may be held invalid.

(O) Failure to contract for services where such contract is required.

(P) Connecting or operating any piping or other facility on the Customer's premises in such manner as to adversely affect the safety or adequacy of service provided to other Customers present or prospective.

(Q) Where the condition of the Customer's installation presents a hazard to life or property.

(R) When an emergency may threaten the health or safety of a person, the surrounding area, or the Company's distribution system.

### 14.2 Notice of Discontinuance

Written notice of discontinuance of service will be given except in those instances where a public health hazard exists.

## 15. TERMINATION PROCEDURES – NON-RESIDENTIAL CUSTOMERS:

### 15.1 Physical Termination of Service

No discontinuance of the supply of water for non-payment of bills rendered for service or failure to post a required deposit will be made until:

(A) At least fifteen days after written notice has been served personally upon the proper person or persons as hereinafter defined, or

(B) At least eighteen days after mailing written notice in post-paid wrapper to the address of such person or person, or

(C) At least fifteen days after the proper person or persons has either signed for or refused a registered letter containing written notice mailed to the address of such proper person or persons.

Issued in compliance with the Commission Order 06-W-0131 dated December 14, 2006.

Issued by: M.J. Pointing, V.P. & Gen. Mgr., 360 West Nyack Road, Nyack, NY 10994