

O. Inspection and Examination of Company Apparatus: (Cont'd.)

(3) Penalty:

A customer who, at any time, directly or indirectly prevents or hinders a duly authorized officer or agent of the Company from entering the building or location, or from making an inspection or examination, at any reasonable time, may be billed a \$100 penalty charge for each such offense as provided in Section 65(9)(b) of the Public Service Law.

(4) Other Rights:

Nothing contained in this rule shall be construed to impair the Company's rights as to any other person who prevents access to Company meters and/or equipment.

P. Notice Requirement:

1. Non-Residential:

(a) Annual Notice of Rights

- (i) The Company shall, at the time of application for service, and at least annually after service is initiated, provide applicants and customers with a brochure containing a detailed summary of their rights and obligations under 16 NYCRR Part 13, a notice describing the commonly used non-residential service classifications and their rates, an offer of written guidelines regarding eligibility requirement for the Company's service classifications, notice that the Company's tariff is available for review in the Company's office, and notice that some non-residential customers may be eligible for protections under 16 NYCRR Part 11.

- (ii) The notice required at the time of application for service shall be provided with the service application to an applicant from whom a written application is required and by mail within 30 calendar days of the request for service to an applicant from whom a written application is not required.

(b) Periodic Notices: