PSC No: 5 Gas

Corning Natural Gas Corporation

Initial Effective Date: 04/01/2008

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Revision 0

Superseding Revision:

D. Inspection, Maintenance and Replacement of Facilities: (Cont'd.)

and appurtenant facilities. It shall also bear the cost of maintaining, replacing or reconstructing the service line and appurtenant facilities necessary to serve each as if such customer were an applicant for service, unless an act or omission of the customer necessitates the replacement or reconstruction.

3. If an act or omission of any customer who had installed facilities necessitates the replacement or reconstruction of such facilities, the customer shall pay to the Company the cost of replacement or reconstruction.

E. Temporary Service:

Temporary service is non-recurring service intended to be used for a short time only and not to continue in use. Temporary service may include the installation of any extension, service line, setting meters, or other work by the Company. Where service is required for a temporary installation, the customer shall pay the entire cost. Payment of this cost may be required in advance.

F. Special Services On Customer's Premises Without Charge:

Complaints regarding service interruption or quality of service will be investigated by the Company without charge to the Customer. If the cause of the interruption or faulty service is determined to originate on the customer's premises or in the customer's piping or equipment, the Company may, but is not obligated to, make minor or temporary repairs where no materials are required and the amount of labor is only incidental. If the repairs are extensive, vis.; requiring considerable materials and labor, the Company shall refer the customer to local tradesmen.

G. Special Services Performed for Customers at a Charge:

Whenever, at the customer's request, the Company is to relocate equipment or facilities to suit the convenience of the customer, the customer shall reimburse the Company the entire cost incurred by the Company.

H. Meters

1. The Company will furnish and install the meter or meter system to measure the gas used by the customer. Such meter or meter system may be installed on the customer's side of the point of supply and shall remain the property of the Company. The customer