

PSC No: 5 Gas
Corning Natural Gas Corporation
Initial Effective Date: 04/01/2008

Leaf: 30
Revision 0
Superseding Revision:

I. Meter Reading, Billing and Collection: (Cont'd.)

- (3) If the Company's records do not contain the address of the person who controls access to the meter, the Company shall request that the customer furnish such information, if available.
- (4) If the Company receives no response after bills representing eight months or four billing periods of estimated bills, whichever is greater, the Company may send a notice advising the customer and/or such other person who controls access to the meter that if no appointment is made a charge of twenty-five (\$25) dollars will be added to the next bill rendered to the person who controls and refuses to provide access to the meter.
- (5) If the person who controls access fails to arrange an appointment in response to a second request and the Company is unable to obtain an actual meter reading, the Company may add a charge of twenty-five (\$25) dollars to the next bill of the recipient of the notice. If the Company intends to obtain a court order to gain access to the meter, it shall inform the recipient of the notice by certified letter.
- (6) The letter shall inform the recipient that the purpose of obtaining such a court order is to replace a meter, or, if physically feasible, to relocate the meter or install a remote reading device. The letter shall state that the court costs will be paid by the person who controls access to the meter.
- (7) This section left blank intentionally.
- (8) Where the Company has submitted an estimated bill or bills to a residential customer that understate the actual amount of money owed by such customer for the period when estimated bills were rendered by more than 50 percent or one hundred (\$100) dollars, whichever is greater, the Company shall notify the customer in writing that he or she has the right to