

B. How Service May Be Obtained: (Cont'd.)

- financial reporting service, or credit reporting agencies;
 - (c) who has filed for reorganization or bankruptcy; or
 - (d) who has been rendered a backbill. within the last twelve months for previously unbilled charges for service that came through tampered equipment.
- (2) The Company shall offer an existing customer, from whom a deposit is required under clauses (1)(ii)(a) or (b) of this subdivision the opportunity to pay the deposit in three installments, 50 percent down and two monthly payments of the balance.
- (3) A request for a deposit or deposit increase shall be in writing and shall advise the customer:
 - (i) why the deposit is being requested;
 - (ii) how the amount of the deposit was calculated;
 - (iii) that the deposit is subject to later upward or downward revision based on the customer's subsequent billing history;
 - (iv) that the customer may request that the Company review the account in order to assure that the deposit is not excessive;
 - (v) the circumstances under which the deposit will be refunded;
 - (vi) that the customer will receive annual notice of the interest credited to the account;
 - (vii) alternative to deposits;
 - (viii) that for an existing customer from whom the deposit is being requested because of delinquency or financial condition, the deposit may be paid in three installments.
- (4) The Company shall issue to every customer from whom a deposit is obtained, a receipt showing the date, the account number, the amount