

J. Discontinuance or Withholding of Service - Residential:  
(Cont'd)

multiple dwellings.

During the cold weather period beginning November 1 of each year and ending April 15 of the following year, the written notice required in Subsections 9 and 10 shall be provided not less than 30 days before the intended termination.

12. Emergency Disconnection:

The Company may disconnect service when an emergency may threaten the health or safety of a person, a surrounding area or the Company's distribution system. The company shall act promptly to assure restoration of service as soon as feasible. Service will be restored before it may be terminated for any other reason.

13. Termination of Residential Service - Special Procedures:

Special emergency procedures, pursuant to Section 11.5 of the HEFPA, provide special protections for specified residential customers regarding the termination and restoration of service in cases involving medical emergencies, the elderly, blind, or disabled, and terminations during cold weather.

Copies of the HEFPA's special procedures are on file with the commission and are available to the public upon request at the Company's offices where application for service was made.

14. Dangerous Or Unsafe Conditions:

Customers are required to give immediate notice at the office of the Company of any escape of gas. In case of leak, the meter cock must be immediately closed, and no flame taken near the escape until after full and free ventilation. Should any leak in the mains, pipes, service pipes, fixtures, or connections be reported to or discovered by any employee of the Company, the Company shall have the right to shut off the supply of gas until satisfactory repairs have been made. (The Company may discontinue service forthwith and without notice if necessary to protect the Company from abuse.)