

N. Discontinuance of Service - Non residential: (Cont'd.)

the other requirements of this rule when it finds service being supplied through tampered equipment provided that the Company:

- (i) has evidence that the customer opened the account and used the service prior to the creation of the condition or that the customer knew, or reasonably should have known, that service was not being fully billed;
- (ii) has rendered a written unmetered service bill in accordance with 16 NYCRR 13.1(e);
- (iii) has made reasonable efforts to provide to a person in charge of the premises:
  - (a) the written unmetered service bill; and
  - (b) oral notice of the conditions, if any, under which the utility will continue service, which may include the payment by cash, certified check, or money order within two hours, of some portion of the bill up to, but not exceeding, 50 percent; and
- (iv) has not received the required payment.

(b) Final Notice of Termination:

- (1) A final notice of termination shall state:
  - (i) the reason(s) for termination, including the total amount required to be paid, if any, and the manner in which termination may be avoided;
  - (ii) the earliest date on which termination may occur;