PSC No: 5 Gas Corning Natural Gas Corporation Initial Effective Date: 04/01/2008 Leaf: 34 Revision 0 Superseding Revision:

I. Meter Reading, Billing and Collection: (Cont'd.)

be accompanied by a final notice of termination for non-access. In any case where the access controller's service cannot be physically terminated without obtaining access, the notice shall advise the access controller that the Company is seeking to obtain a court order to gain access to the customer's meter.

- (4) The no access charge shall not exceed \$100.
- (5) No more than \$100 per building or premises shall be added to any single bill of the access controller even though more than one meter is located there.
- (6) The Company may, at its discretion, suspend temporarily the issuance of no access notices and/or penalties under this subdivision if the access controller contacts the Company and provides a legitimate reason for postponing the provision of access; provided, however, that such suspension may not exceed 90 calendar days.
- 3. Delivery of Bills:

Bills will be rendered monthly and may be delivered by:

- (a) Depositing the same in a United States Post Office or in a box or chute provided for that purpose by the United States Post Office, addressed to the customer at the premises where the service is taken or another address designated in writing by the customer.
- (b) By leaving the same at the building where service is taken.
- 4. Backbilling:

Please refer to Section 11.14 of the HEFPA for specific provisions regarding backbilling of residential customers. For Non-Residential Customers:

- (a) Notice:
 - (1) Every backbill shall contain a written explanation of the reason for the backbill that shall be sufficiently detailed to

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