

- (e) In those instances where a transportation customer's supplier has inadequate long-term gas supplies to serve its customers, the supplier of the gas must advise the Company what actions to take with respect to curtailment. The Company maintains the right to terminate service to a customer whose supplier is not nominating and delivering sufficient supplies on the customer's behalf. Each non-utility supplier is required to provide the Company with a plan for curtailment of its customers.
- (f) If an interruptible transportation customer requires, for physical rather than economic reasons, transportation capacity that would be used for service to higher ranking sales customers, and if the Company can render the affected sales service through alternate arrangements, such capacity may be allocated to the interruptible transportation customer, provided that the allocation does not adversely affect sales services, and provided that the customer shall reimburse the Company for any incremental operating and gas purchase costs.
- (g) If during the curtailment period, the Company is aware of ESCOs or Direct Customers that are not responding to required actions, it shall make all reasonable efforts to inform the non-responding ESCOs or Direct Customers that required actions are not being taken. Lack of such notice shall not relieve any ESCO or Direct Customer of its obligations.
- (h) Failure of the Company to adhere to one or more of the curtailment criteria is not a basis for ESCOs or Direct Customers not to comply with requirements of the curtailment. Any Direct Customer or ESCO may file a complaint with the Commission regarding the Company's adherence to the curtailment criteria but the filing of such complaint shall not relieve the Direct Customer or ESCO of its obligation to comply while such complaint is pending.
- (i) The ESCO or Direct Customer will be the party compensated for the diverted gas. To the extent individual ESCO customers are affected by directing the payment to the ESCO, they must enter contractual arrangements with the ESCO that clearly spell out the resolution of compensation issues between the customer and the ESCO related to occasions when gas supplies are diverted.