

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
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GENERAL INFORMATION

5. DISCONTINUANCE OF SERVICE (Cont'd)

C. DISCONTINUANCE OR CURTAILMENT OF SERVICE DUE TO SUPPLY DEFICIENCY (Cont'd)

(1) Short-Term Curtailment (Cont'd)

- (h) Reduce load by scheduling electric blackouts for brief periods of time (not to exceed thirty minutes) in the affected areas. Notify the public of the locations and durations of outages.
- (i) Consider, per the Gas Emergency Plan:
 - (i) the need to maintain gas service to emergency facilities providing shelter;
 - (ii) special provisions for life support and special needs customers.
- (j) Perform curtailments to remaining customers. These customers will be curtailed based on location and ease of restoration:
 - (i) Location - areas of major system problems that are at risk of failing will be curtailed first;
 - (ii) Ease of restoration - precautions will be taken such that the low pressure distribution system will be maintained.
- (k) Restoration
 - (i) When the Company determines that service can be restored to customers, it will implement restoration procedures and will notify the public of restoration status.
 - (ii) The Company will attempt to contact customers greater than 12,300 dekatherms to inform them of restoration status.
 - (iii) Compensation will be provided to those transportation gas customers whose supplies were redirected, based on the customer's replacement cost of fuel.

(l) Penalties

Any customer who fails to comply with the Company's curtailment instructions may be charged a penalty of \$2.50 per therm of unauthorized use.

(Continued on next leaf)

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